



Partners in Care



















NaloxONE Program Binder Contents

1. Welcome Letter

2. Patient Screening Tool

Use this tool to determine which interventions to offer to your patients.

3. Triage Tool

Use this tool in partnership with the opioid risk tool to help determine the appropriate services for the patient.

4. Opioid Risk Tool Assessment and Intake Form

Use this assessment to assign a risk level based on the patient's answers to the patient's intake form. To print more, visit: www.wvdii.org/naloxonewv.

5. Outcomes Worksheet

Every patient is to complete this form before receiving an opioid prescription. To print more, visit: www.wvdii.org/naloxonewv.

6. 1:4 Flyer and NaloxONE Bag Tags

- 6.1. 1:4 Flyer: Please hang this flyer where patients can see the information.
- 6.2. Naloxone Bag Tags: Provide one of these tags to patients who have an opioid prescription and require screening by the pharmacist.

7. Treatment Resources

- 7.1. If a patient needs to be referred for additional services, use these sites to help determine available options within a certain radius of your zip code.
- 7.2. HALO brochure: Healthcare Professionals Ready When You Are

8. NaloxONE Consultation Checklist

- 9. ONEbox Info Sheets
- 10. RedCap Info Sheet
- 11. RxDestoyer Info Sheet



Proactively helping patients and communities by providing resources to pharmacists to educate about opioid misuse and accidental overdose.

Welcome to Nalox(ONE) West Virginia and the statewide fight against the opioid crisis. To facilitate successful implementation within your pharmacy, please encourage all employed pharmacists to participate in the training. The training is available at www.wvdii.org/naloxone or scan the QR code to access it directly.

Within your starter kit, you will find the following:

- A binder with all necessary tools and guidance documents
- Bag tags with safe opioid use information to give to customers who have opioid fills, and customers are to keep after their prescription fill.
 - These tags will provide details on how to use Naloxone, access to training, and resources.
 - Use these tags for Rx bags that will be picked up by patients who still need to complete the Opioid Risk Tool (ORT).
 - Place these in an area where pharmacists can provide one to each patient who receives an opioid prescription.
- At least ten ONEboxes with naloxone to disperse within your community
 - Please encourage those given an ONEbox to return the registration card so
 we can follow up to help with any questions or provide additional naloxone or
 PPE for their ONEbox. Patients will have the option to opt out of being
 notified; however, we would like to collect the zip code and county where the
 ONEboxes are distributed.

The pharmacy's success within West Virginia is credited to the leadership provided by pharmacists like yourself. Facing the opioid crisis, your leadership has never been needed more. We thank you for your commitment to our patients, the profession, and the state.

Regards,





Patient Screening

Risk of Opioid Misuse Risk of Accidental Overdose

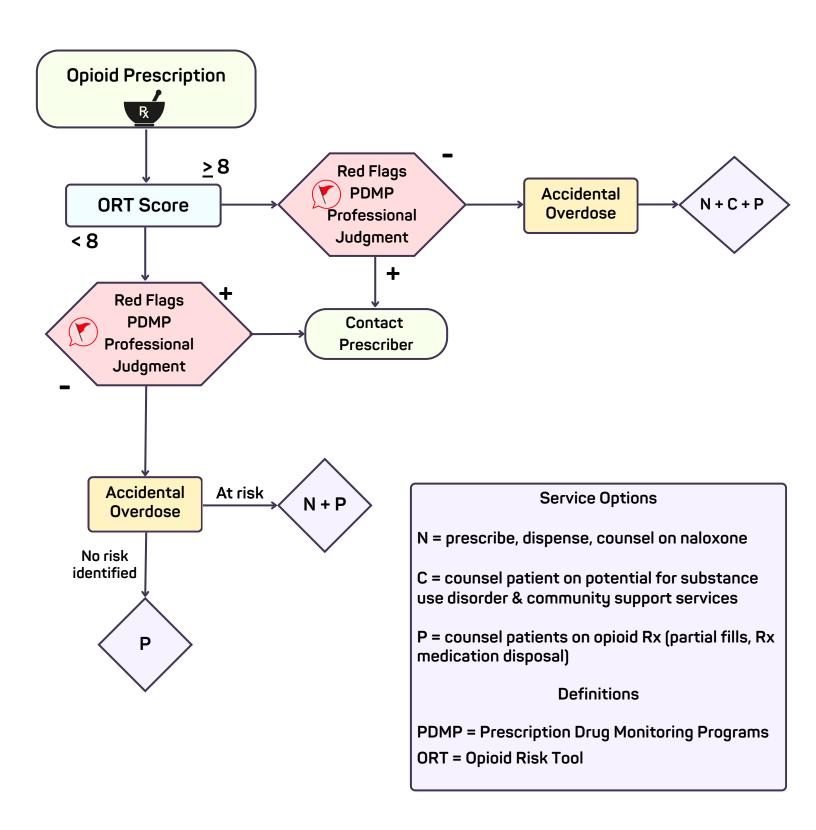
INTERVENTIONS

- Partial Fill
- Medication Take Back
- Medication Disposal Pack
- Naloxone
- Community Support Service
- Referral
- Opioid Misuse Risk Consultation



Triage Tool

This flowchart is to help determine which services to offer to your patients after you have completed the ORT





Opioid Risk Tool Assessment & Intake Form

Patient Name:				Patient Date of Birth:				
Patients Gender at birth:		Male	Female	Patient age:		_		
	YES NO Has the patient taken this or other opioid medications in the last 60 days?							
	Select the c	heck bo	x next to the iten	ns that apply	to the patient.			
	Family history of	of substar	nce abuse				Yes	F
Risk Assessment	Alcohol							1
	Illegal drugs							2
	Prescription m	Prescription medication misuse						
	Personal history of substance abuse							
	Alcohol							3
	Illegal drugs							4
ıse	Prescription m	edication	misuse					5
Opioid Misuse	Age between 16	and 45 y	ears					1
Σ	History of pread	dolescent	sexual abuse					3
ioi	Psychological disease							F
Ор	Depression							2
		t disorder	(ADD), obsessive-com	pulsive disorder (C	OCD), bipolar disorder	, or		1
	schizophrenia					1		<u>'</u>
	se the score obtain ourse of action for y		ORT in partner with the as needed.	: Triage Tool to dete	rmine the best	Total Score:		
	Medical history						Yes	No
t	COPD/emphys	sema						
Assessment	Sleep apnea							
sm	Liver Disease							
ses	Kidney Disease	9						
	While using this	s medicat	ion, is there a chanc	e the patient may	y consume any of th	e following?	Yes	No
Accidental Overdose Risk	Medication used to treat anxiety is named Benzodiazepines. Examples: Xanax® (alprazolam), Ativan® (lorazepam), Valium® (diazepam)Klonopin®(clonazepam).							
	Medication used to treat nerve pain Examples: Neurontin® (gabapentin), Lyrica® (pregabalin)							
	Medication known as a muscle relaxer. Examples: Flexeril® (cyclobenzaprine), Skelaxin® (metaxalone), Soma® (carisoprodol)							
	Medication use	ed to aid ir	n sleep (prescription o	or over the counte	r)			
	Cough or cold medication							
	Alcohol							
	Are you currently taking other opioid medications? Examples: Duragesic® (fentanyl), Oxycontin® (oxycodone), Vicodin® (hydrocodone), morphine.							

Are there small children or pets in the residence?



Outcomes Worksheet

Today, the patient was identified as at risk for accidental overdose based on current disease states, current medications, or age. Today, the patient was identified with potential for opioid misuse. If yes, this was discussed with the patient. Today, the patient was identified with potential opioid use issues based on PDMP not checked A medication take-back program was introduced to the patient. A medication take-back program was introduced to the patient. The opioid prescription was partially filled. If no, please indicate reason (check all that apply): Pharmacist oversight Prescription quantity too small Dess than 3 days' supply prescribed Dincreased cost to the patient Not indicated Yes No Community support/treatment services information was discussed with the patient. The benefits of naloxone were explained. The pharmacist identified the patient's need for naloxone. Patient accepted naloxone to take home (dispensed naloxone): Not indicated Yes No If yes, which dosage form: (Circle one) Nasal spray, Evio, injectable atomizer. If yes, how much did the patient pay out of pocket (copay): Free from a grant: \$0 to \$10 \$11-20 \$21-\$30 \$31-\$40 >\$41 If no, please indicate the reason (select all that apply): Cost Patient didn't perceive a need. The patient was in a hurry. Other (please explain) The prescriber of the opioid medication was contacted. Not indicated Yes No If yes, were any of the following changes made to the prescription? Medication strength directions quantity nothing The pharmacist identified that the patient is using multiple providers for opioid Prescriptions, and the patient was provided with a consultation regarding Not indicated Yes No	Patient Name: Patient Date of E	3irth:		
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		nothing		
prescriptions, and the patient was provided with a consultation regarding Not indicated Yes No				
		Not indicated	Yes	No
overdose risk in individuals who use multiple providers for opioid medications.				
Patient received an 'at-home' disposal product for unused medications (Rx Not indicated Yes No	·	Not indicated	Yes	No

The results of this document MUST be entered into RedCap.

Not indicated

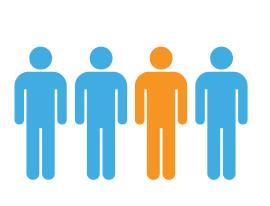
Yes

No

mins

Patient received a HALO Brochure for referral to care.

How long did the pharmacist spend with the patient?



Tin 4 people receiving long-term opioid therapy STRUGGLES WITH ADDICTION

Prescription
opioid addiction
A GROWING
EPIDEMIC...

- Opioids work by blocking the feeling of pain without fixing the underlying cause.
- Prescription opioids may be habit forming and lead to addiction even when taken as prescribed.
- Patients taking prescription opioids are also at risk for impaired breathing, unintentional overdose or death.
- Caution when taking prescription opioids with:
 - alcohol
 - benzodiazepines (ex. Xanax®, Valium®)
 - muscle relaxers (ex. Soma®, Flexeril®)
 - hypnotics (ex. Ambien®, Lunesta®)



For more information, go to: wvdii.org/naloxONE

KEEP YOURSELF AND YOUR LOVED ONES SAFE:



Lock

Keep medication out of sight and in a safe and secure place.



Monitor

Keep track of medication and take only as directed.



Take Back

Drop off unused medication at local Take Back locations. To find a location near you, go to www.dea.gov/takebackday. Click Selection site locator.

IF YOU ARE CONCERNED:

- Talk to your pharmacist or practitioner about naloxone, a treatment to reverse overdose.
- Follow-up with your practitioner
- Find behavioral health treatment providers at www.findtreatment.samhsa.gov.



About Naloxone:

- Opioids can slow or stop your ability to breathe. Naloxone can reverse the effects of opioids, and restore the ability to breathe.
- Naloxone is a safety measure, similar to a fire extinguisher. It's good to have available, but hopefully, you never need to use it.
- Ensure a family member or loved one knows where to access the naloxone in case of an emergency.

Response to Overdose:

- Check responsiveness
 - Look for any of the following:
 - No response, even after attempts to wake
 - Breathing slows or stops
 - Lips and fingernails turn blue or gray
- Call 911 & give naloxone
 - If no reaction in 3 minutes, give second naloxone dose.
- 3 Do rescue breathing and/or chest compressions
 - Follow 911 dispatcher instructions
- 4 Stay with person until help arrives

How to give Naloxone:

There are three common naloxone products. Follow the instructions for the type you have.

Nasal spray

This nasal spray needs no assembly and can be sprayed up one nostril by pushing the plunger.





Video instructions

Scan for 60-second lifesaving on-demand instructions on reversing overdose with naloxone.



Good Samaritan laws protect individuals who call for medical assistance for an overdose victim. These laws encourage individuals at the scene of an overdose to seek medical assistance for an overdose victim by protecting that individual from criminal penalties for certain drug offenses.

Drug Take Back Days

Drug Take Back Days are annually held on the last Saturday in October and April. The next events will be held on October 25, 2025 & April 25, 2026.



Medication Safety

For information about talking to your kids about medication safety visit: https://www.wvdii.org/dkra







Substance Use Disorder State Resources (WV)

To provide the necessary tools to equip pharmacists, interns, and pharmacy technicians with the resources to support the community, this page has been created to offer links and printable resources for both the state and each county. Resources available in the state of West Virginia include links for connection to treatment, suicide prevention, mental health services, and social services. Toolkits for each county (currently under construction) will include local resources such as Quick Response Teams (QRTs), access to food or hot meals, clothing resources, naloxone access, etc.





Find and compare treatment facilities for substance use disorder treatment. Continue to https://treatmentatlas.org





Offers 24/7 call, chat, and text line that provides immediate help for any West Virginian struggling with substance use or mental health issues. Continue to https://www.help4wv.com/





Confidential and anonymous resource for mental health and substance use disorders in the U.S. and its territories. Continue to https://findtreatment.gov/

988 | SUICIDE & CRISIS LIFELINE



Confidential and anonymous resource for mental health and substance use disorders in the U.S. and its territories. Continue to https://findtreatment.gov/





Website contains links to resources for naloxone access, treatment, programs/maps, and data maps by county. Continue to https://dhhr.wv.gov/Office-of-Drug-Control-Policy/Pages/default.aspx.





This program provides West Virginians in recovery the opportunity to obtain career training and to ultimately secure meaningful employment in collaboration with many agencies. Continue to https://jobsandhope.wv.gov/.





Website contains links to resources for individuals, family members, and providers. Continue to https://helpandhopewv.org/.





211 provides information and support 24 hours a day, 7 days a week – whether financial, domestic, health or disaster-related. Call, chat, or text 211. Continue to https://wv211.org/





Provides opioid antagonists (such as naloxone), fentanyl testing strips, and education. Continue to https://www.wvdii.org/naloxone



Referral to Treatment

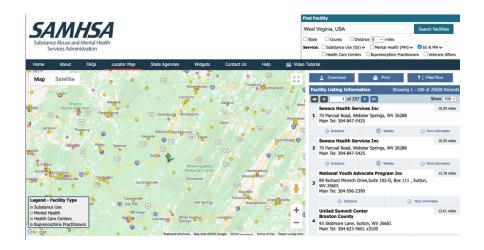
Substance Abuse and Mental Health Services Administration (SAMHSA) Treatment Locator: https://findtreatment.samhsa.gov/

SAMHSA's "Behavioral Health Treatment Services Locator, [is] a confidential and anonymous source of information for persons seeking treatment facilities in the United States or U.S. Territories for substance abuse/addiction and/or mental health problems."

From the Behavioral Health Treatment Services Locator page, search by zip code, call the national hotline or watch tutorials on searching and filtering your searches.



After searching by zip code, you will be directed to an alphabetical list of treatment facilities nearest that location. Contact information including phone number and address are given for each facility. You are encouraged to work with your patient to determine a location that would be preferred and to give your patient the full contact information for any treatment facilities/locations he or she may be interested in.



HALO: Healthcare Professionals Ready When You Are

Look for the HALO symbol to find participating pharmacies and physicians' offices where you can get immediate inperson help getting into treatment, including assistance with transportation, and free drug destruction kits for safe disposal of illegal controlled substances.

Angel Initiative: Fight the Disorder, Not the Victims

The WV Angel Initiative is a confidential program offered by the WV State Police that allows those with substance use disorder to surrender illegal controlled substances without prosecution or arrest and get quick access to treatment.

Imagine nothing stands in the way of your next step.



For more information: 1-844-HELP4WV www.help4wv.com dhhr.wv.gov/Office-of-Drug-Control-Policy



HALO: Healthcare Professionals Ready When You Are



What's holding you or someone you love back from getting help with Substance Use Disorder?

What type of treatment do I need?

Complete an online assessment to determine the best pathway to recovery at **treatmentatlas.org.**

How do I get into treatment?

- Request A Trip West Virginia Public Transportation Association: 1-888-696-6195
- ModivCare (for Medicaid members): 844-549-8353
- For additional help: 1-844-HELP4WV

How do I find childcare?

Find childcare through Child Care Resource and Referral agencies at www.wvdhhr.org/choices.
Based on income, childcare is available free or subsidized at a reduced cost based on a sliding-fee scale while you work or are in treatment.

How will I pay for treatment?

Take advantage of the latest changes in accessing Medicaid or Marketplace health coverage by working with a Healthcare Navigator. Call 1-844-WV-CARES, West Virginia's Health Insurance Helpline, or visit acanavigator.com. There are additional resources to pay for treatment for those suffering from an opioid use disorder.

Is there someone who understands what I'm going through?

A peer recovery support specialist can talk you through the road ahead. Call 1-844-HELP4WV or visit Help4WV.com. Talk to others in recovery by downloading the Connections for Recovery app at helpandhopewv.org.

What about my other needs?

Get help with basic needs like food, housing, utilities at wu211.org. Get help with children's behavior from parenting support to immediate crisis support with the Children's Crisis and Referral Line at 1-844-HELP4WV or Help4WV.com.

Access job training and employment assistance including reliable transportation by contacting Jobs and Hope at 304-583-4008, 1-833-784-1385 or JobsAndHope@wv.gov.





Naloxone Dispensing and Consultation Checklist

Introduction and recommendation
Example conversation starters:
• Based on you may be a candidate for a naloxone prescription.
 Safety precaution in case of accidental overdose (seatbelt or fire extinguisher analogy)
 All individuals who are prescribed opioids have some risk of overdose
Safety
 If given to someone who hasn't overdosed there is no effect
Does not produce tolerance
Verify the intended recipient does not have a known hypersensitivity to naloxone
Signs and symptoms that naloxone may be needed to be administered
• pinpoint pupils, difficult to wake, body limp, slow or shallow breathing, intoxicated
behavior, pale or blue lips or face, choking sounds, cold/clammy skin
Administration
If possible call 911 before delivering naloxone
Be prepared to provide rescue breathing
 Instruct on proper administration (use a demonstration device if possible)
 Provide patient handout on selected naloxone dosage form
Effectiveness
• If no symptom improvement in 2 to 3 minutes give a second dose
Adverse effects
• Withdrawal symptoms (flushing, weakness, restlessness, irritability, diarrhea, nausea, body aches, fever, pain, chills, runny nose)
Typically subsides within 2 hours
Storage conditions
• Store at room temperature,
 Narcan Nasal Spray and Evzio Auto-Injector may have excursions 39-104°F
Shelf-life Shelf-life
Always check the expiration date
Disposal
 Nasal spray dispose in trash inaccessible to children and pets
Injectable administration dispose in sharps container
Verify the name of the patient's primary care provider to notify if applicable
Common questions and concerns to address
Apps or patient information handouts to assist with administration
Addiction treatment options and counseling services
Good Samaritan Laws

Developed in alignment with North Dakota Board of Pharmacy 61-04-12-02 Naloxone Rescue Therapy for Opioid Overdose. Pharmacists Letter; Volume 2016, Course 242 Prescribe To Prevent.org



Pharmacists helping to prevent overdose

You may have noticed that your Nalox(ONE) materials also came with a ONEbox® opioid response kit. We have provided these for you to use:

- 1. When training persons on naloxone
- 2. As an education tool for when you are out in the community
- 3. A tool you can deploy to businesses, schools, libraries, and health facilities upon request (free of charge).

The ONEbox® is distributed by the Drug Intervention Institute (DII). The ONEbox® is an innovative and compact, one-of-a-kind emergency response kit designed to address overdose situations promptly and effectively. The box placed naloxone in areas where there are already AEDs or fire extinguishers.

The ONEbox® includes three packages of personal protective equipment (PPE), which include a CPR mask, gloves, and sanitary wipes. You **MUST** provide the naloxone for the box before distributing.

The box contains TWO videos:

- **On-Demand Emergency Video** The ONEbox® provides on-demand (bilingual) training *during* an emergency overdose situation to aid in bystander intervention.
- **Long-form Training Video** Train community members on naloxone administration in minutes using the ONEbox® training mode.

With the assistance of local pharmacists, we can help additional communities in West

Virginia prevent overdoses by placing ONEboxes® where overdoses are most likely to occur and provide confidence for those responding during an emergency. Having confidence that the steps being taken are correct can be the reassurance someone needs to respond in an emergency. To date, over 22,000 ONEboxes® have been deployed across 50 states, with more than 350 confirmed lives saved.

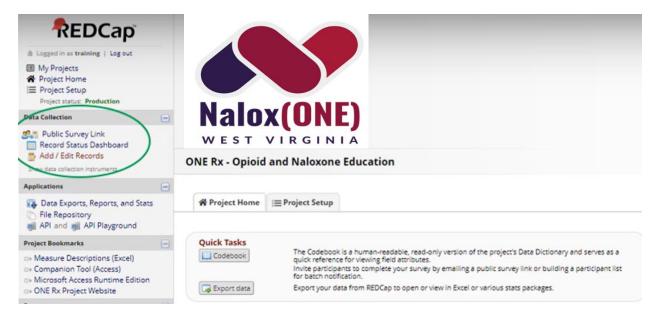
Where can ONEbox be deployed?

- ✓ Community Centers
- ✓ Playgrounds/Parks
- ✓ Retail spaces
- ✓ Parking garages
- ✓ Gyms/Public Facilities
- ✓ Apartment Complexes



What is REDCap?

- A secure web application for opioid risk screening collection
- Meets HIPAA security standards
- A REDCap account will be provided to a pharmacy user upon enrollment into the NaloxONE program.
 - Each pharmacy user will receive 2 emails:
 - 1) REDCap access granted (containing a username and directions to set a password)
 - 2) REDCap project approved (confirms the REDCap documentation platform is accessible to the user)
- The Add/Edit Records link (below in the green oval) will be where the completed paper opioid risk screenings can be documented in REDCap.



Use this QR code to access a brief educational tutorial on how to use REDCap to document opioid-risk-screenings conducted in your pharmacy:



For more information or technical assistance, please contact Oliver Frenzel, PharmD, MPH oliver.frenzel@ndsu.edu



End Opioid Abuse in Our Community Here

How to dispose of your unused and expired medications in the Rx Destroyer pouch provided











This poster is intended for home use and the ultimate user. These instructions DO NOT universally apply to DEA registrants or their facilities.

exneating



Thank you for helping reduce medication abuse in our community



Scan to Learn More

Scan this QR code to learn more about what drugs are compatible with Rx Destroyer and further instructions on product use.